## Survey Response Counts

## Section: Purpose and Direction

| Question / Institution | | | Strongly Agree % | Agree % | Neutral % | Disagree % | Strongly Disagree % | Not Applicable % | Total % |
|---|---|---|---|---|---|---|---|---|---|
| 1. Our agency's purpose statement is clearly focused on improving professional practice | Montcalm Area ISD | Average Score | 20.8% | 55.2% | 20% | 0.8% | 0% | 3.2% | 100% |
| | | 3.86 | 20.8% | 55.2% | 20% | 0.8% | 0% | 3.2% | 100% |
| | Total | | 20.8% | 55.2% | 20% | 0.8% | 0% | 3.2% | 100% |
| 2. Our agency's purpose statement is communicated to and understood by all stakeholders. | Montcalm Area ISD | Average Score | 12.8% | 47.2% | 25.6% | 8% | 2.4% | 4% | 100% |
| | | 3.48 | 12.8% | 47.2% | 25.6% | 8% | 2.4% | 4% | 100% |
| | Total | | 12.8% | 47.2% | 25.6% | 8% | 2.4% | 4% | 100% |
| 3. Our agency has goals and a plan for improvement of programs and services. | Montcalm Area ISD | Average Score | 22.4% | 45.6% | 25.6% | 2.4% | 1.6% | 2.4% | 100% |
| | | 3.78 | 22.4% | 45.6% | 25.6% | 2.4% | 1.6% | 2.4% | 100% |
| | Total | | 22.4% | 45.6% | 25.6% | 2.4% | 1.6% | 2.4% | 100% |
| Total | | | 18.67% | 49.33% | 23.73% | 3.73% | 1.33% | 3.2% | 100% |

## Section: Governance and Leadership

| Question / Institution | | | Strongly Agree % | Agree % | Neutral % | Disagree % | Strongly Disagree % | Not Applicable % | Total % |
|---|---|---|---|---|---|---|---|---|---|
| 4. Our agency's governing body operates responsibly and functions effectively. | Montcalm Area ISD | Average Score | 21.85% | 43.7% | 27.73% | 3.36% | 0.84% | 2.52% | 100% |
| | | 3.75 | 21.85% | 43.7% | 27.73% | 3.36% | 0.84% | 2.52% | 100% |
| | Total | | 21.85% | 43.7% | 27.73% | 3.36% | 0.84% | 2.52% | 100% |
| 5. Our agency supports an innovative and collaborative culture. | Montcalm Area ISD | Average Score | 27.73% | 47.9% | 15.97% | 5.04% | 1.68% | 1.68% | 100% |
| | | 3.9 | 27.73% | 47.9% | 15.97% | 5.04% | 1.68% | 1.68% | 100% |
| | Total | | 27.73% | 47.9% | 15.97% | 5.04% | 1.68% | 1.68% | 100% |

| Question / Institution | | | Strongly Agree % | Agree % | Neutral % | Disagree % | Strongly Disagree % | Not Applicable % | Total % |
|---|---|---|---|---|---|---|---|---|---|
| 6. Our agency has high expectations for their leaders and staff. | Montcalm Area ISD | Average Score | 24.37% | 50.42% | 15.97% | 5.88% | 1.68% | 1.68% | 100% |
| | | 3.85 | 24.37% | 50.42% | 15.97% | 5.88% | 1.68% | 1.68% | 100% |
| | Total | | 24.37% | 50.42% | 15.97% | 5.88% | 1.68% | 1.68% | 100% |
| 7. Our agency communicates effectively with all stakeholder groups. | Montcalm Area ISD | Average Score | 19.33% | 42.86% | 22.69% | 9.24% | 3.36% | 2.52% | 100% |
| | | 3.58 | 19.33% | 42.86% | 22.69% | 9.24% | 3.36% | 2.52% | 100% |
| | Total | | 19.33% | 42.86% | 22.69% | 9.24% | 3.36% | 2.52% | 100% |
| Total | | | 23.32% | 46.22% | 20.59% | 5.88% | 1.89% | 2.1% | 100% |

## Section: Teaching and Assessing for Learning

| Question / Institution | | | Strongly Agree % | Agree % | Neutral % | Disagree % | Strongly Disagree % | Not Applicable % | Total % |
|---|---|---|---|---|---|---|---|---|---|
| 8. Our agency offers programs and services that provide adult learners relevant and targeted learning opportunities. | Montcalm Area ISD | Average Score | 19.09% | 52.73% | 21.82% | 0.91% | 1.82% | 3.64% | 100% |
| | | 3.75 | 19.09% | 52.73% | 21.82% | 0.91% | 1.82% | 3.64% | 100% |
| | Total | | 19.09% | 52.73% | 21.82% | 0.91% | 1.82% | 3.64% | 100% |
| 9. Our agency uses instructional delivery models that meet the individualized needs of adult learners. | Montcalm Area ISD | Average Score | 15.45% | 50% | 22.73% | 3.64% | 2.73% | 5.45% | 100% |
| | | 3.55 | 15.45% | 50% | 22.73% | 3.64% | 2.73% | 5.45% | 100% |
| | Total | | 15.45% | 50% | 22.73% | 3.64% | 2.73% | 5.45% | 100% |
| 10. Our agency uses instructional delivery models that engage learners in the application of learning and the use of technologies as learning tools | Montcalm Area ISD | Average Score | 16.36% | 58.18% | 17.27% | 2.73% | 3.64% | 1.82% | 100% |
| | | 3.75 | 16.36% | 58.18% | 17.27% | 2.73% | 3.64% | 1.82% | 100% |
| | Total | | 16.36% | 58.18% | 17.27% | 2.73% | 3.64% | 1.82% | 100% |

| Question / Institution | | | Strongly Agree % | Agree % | Neutral % | Disagree % | Strongly Disagree % | Not Applicable % | Total % |
|---|---|---|---|---|---|---|---|---|---|
| **11. All agency staff collaborates with constituent schools/systems to develop, deliver and improve programs and services.** | **Montcalm Area ISD** | Average Score | 23.64% | 44.55% | 17.27% | 9.09% | 3.64% | 1.82% | **100%** |
| | | **3.7** | **23.64%** | **44.55%** | **17.27%** | **9.09%** | **3.64%** | **1.82%** | **100%** |
| | **Total** | | **23.64%** | **44.55%** | **17.27%** | **9.09%** | **3.64%** | **1.82%** | **100%** |
| **12. Our agency uses data to identify the needs of the constituent schools and systems it serves.** | **Montcalm Area ISD** | Average Score | 19.09% | 45.45% | 22.73% | 9.09% | 1.82% | 1.82% | **100%** |
| | | **3.65** | **19.09%** | **45.45%** | **22.73%** | **9.09%** | **1.82%** | **1.82%** | **100%** |
| | **Total** | | **19.09%** | **45.45%** | **22.73%** | **9.09%** | **1.82%** | **1.82%** | **100%** |
| **13. Our agency's staff stays current on research related to effective practices for schools and systems.** | **Montcalm Area ISD** | Average Score | 21.82% | 50% | 19.09% | 2.73% | 3.64% | 2.73% | **100%** |
| | | **3.75** | **21.82%** | **50%** | **19.09%** | **2.73%** | **3.64%** | **2.73%** | **100%** |
| | **Total** | | **21.82%** | **50%** | **19.09%** | **2.73%** | **3.64%** | **2.73%** | **100%** |
| **Total** | | | **19.24%** | **50.15%** | **20.15%** | **4.7%** | **2.88%** | **2.88%** | **100%** |

## Section: Resources and Support Systems

| Question / Institution | | | Strongly Agree % | Agree % | Neutral % | Disagree % | Strongly Disagree % | Not Applicable % | Total % |
|---|---|---|---|---|---|---|---|---|---|
| **14. Our agency provides qualified staff to support their programs and services.** | **Montcalm Area ISD** | Average Score | 26.61% | 55.96% | 11.93% | 2.75% | 1.83% | 0.92% | **100%** |
| | | **4.0** | **26.61%** | **55.96%** | **11.93%** | **2.75%** | **1.83%** | **0.92%** | **100%** |
| | **Total** | | **26.61%** | **55.96%** | **11.93%** | **2.75%** | **1.83%** | **0.92%** | **100%** |
| **15. Our agency has sufficient materials and fiscal resources to support its goals.** | **Montcalm Area ISD** | Average Score | 17.43% | 38.53% | 31.19% | 10.09% | 1.83% | 0.92% | **100%** |
| | | **3.57** | **17.43%** | **38.53%** | **31.19%** | **10.09%** | **1.83%** | **0.92%** | **100%** |
| | **Total** | | **17.43%** | **38.53%** | **31.19%** | **10.09%** | **1.83%** | **0.92%** | **100%** |
| **16. Our agency's facilities, equipment and services provide a safe, clean and healthy environment for all stakeholders.** | **Montcalm Area ISD** | Average Score | 24.77% | 60.55% | 12.84% | 0.92% | 0% | 0.92% | **100%** |
| | | **4.06** | **24.77%** | **60.55%** | **12.84%** | **0.92%** | **0%** | **0.92%** | **100%** |
| | **Total** | | **24.77%** | **60.55%** | **12.84%** | **0.92%** | **0%** | **0.92%** | **100%** |

| Question / Institution | | | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Not Applicable | Total |
|---|---|---|---|---|---|---|---|---|---|
| | | | % | % | % | % | % | % | % |
| 17. Our agency has the technology resources to support its programs and services. | Montcalm Area ISD | Average Score | 16.51% | 56.88% | 22.02% | 2.75% | 0% | 1.83% | 100% |
| | | 3.82 | 16.51% | 56.88% | 22.02% | 2.75% | 0% | 1.83% | 100% |
| | Total | | 16.51% | 56.88% | 22.02% | 2.75% | 0% | 1.83% | 100% |
| Total | | | 21.33% | 52.98% | 19.5% | 4.13% | 0.92% | 1.15% | 100% |

## Section: Using Results for Continuous Improvement

| Question / Institution | | | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Not Applicable | Total |
|---|---|---|---|---|---|---|---|---|---|
| | | | % | % | % | % | % | % | % |
| 18. Our agency uses feedback and performance data to monitor the effectiveness of its programs and services. | Montcalm Area ISD | Average Score | 18.35% | 42.2% | 29.36% | 5.5% | 2.75% | 1.83% | 100% |
| | | 3.62 | 18.35% | 42.2% | 29.36% | 5.5% | 2.75% | 1.83% | 100% |
| | Total | | 18.35% | 42.2% | 29.36% | 5.5% | 2.75% | 1.83% | 100% |
| 19. Our agency regularly collects feedback and data regarding all programs and organizational conditions. | Montcalm Area ISD | Average Score | 19.27% | 42.2% | 24.77% | 8.26% | 3.67% | 1.83% | 100% |
| | | 3.6 | 19.27% | 42.2% | 24.77% | 8.26% | 3.67% | 1.83% | 100% |
| | Total | | 19.27% | 42.2% | 24.77% | 8.26% | 3.67% | 1.83% | 100% |
| 20. Our agency monitors data and keeps stakeholders informed of its achievement of the agency's goals. | Montcalm Area ISD | Average Score | 17.43% | 40.37% | 29.36% | 8.26% | 3.67% | 0.92% | 100% |
| | | 3.57 | 17.43% | 40.37% | 29.36% | 8.26% | 3.67% | 0.92% | 100% |
| | Total | | 17.43% | 40.37% | 29.36% | 8.26% | 3.67% | 0.92% | 100% |
| Total | | | 18.35% | 41.59% | 27.83% | 7.34% | 3.36% | 1.53% | 100% |